



Service Based Business

Every maintenance and service team needs the right tools to do the job right.

Customers depend on service based businesses to maintain and repair equipment promptly and efficiently. Having quick access to all service records makes it easy to track the history of each piece of equipment.

Maintenance and reliability professionals can count on Spire's Service Manager to provide access to customer and equipment information and tools needed to provide customer satisfaction.



Service based businesses will benefit from:



Equipment Tracking

- Track service history by equipment or customer
- View/print equipment list and service history reports
- Reassign customer names for each equipment
- Add attachments and notes for each equipment



Efficient & Improved Customer Service

- Easy to create and track work orders
- Save time by easily finding information and parts on the go
- Better and more data-driven decisions for repairs with access to asset WO history.



Updated Service Orders In Real Time

- Open and edit multiple equipment items at one time
- Automatically include additional surcharges on service orders and invoices
- Automatically add service-packages



Better Insight

- Increase production visibility
- Quicker decision-making with real-time information
- Reporting tools to monitor key indicators



Integrated Accounting

- Full integration with AR, AP, GL, and Account Reconciliation modules
- Access to all customer history and information

